

Delivery Information

Delivery Times

Orders are dispatched Monday– Friday via First Class Royal Mail or Courier Express Delivery.

Delivery can take up to 1–3 working days from dispatch.

We aim to dispatch orders placed before 2pm weekdays on the same day.

Orders placed after 2pm Monday–Thursday will be dispatched the following working day.

Fridays after 2pm and over the weekend are dispatched the next working day.



Delivery Charges

Delivery will be added at checkout and all prices include VAT

All Liferrafts Orders are FREE of Charge* UK Mainland Only via Courier or to a Collection Point.
Please see T&Cs for FREE Liferaft Deliveries further on.

Items purchased at the same time as the liferaft will have a delivery charge applied to send the other items.

Delivery Services We Use



Standard First Class Royal Mail Delivery – 1–3 working days from dispatch for X Small Items to Large Items that do not require Special Provisions to Ship.



Courier Only TNT Delivery – 1–2 working days from dispatch for Extra Large/Heavy items or with restrictions or Special Provisions required to ship. Items ordered with batteries are Courier Only delivery. All lifejackets and any products of high value or containing a cylinder are Courier Only delivery



Collection from our Suffolk Marine Safety Shop is FREE and orders can be collected Monday–Friday between 8:30–17:30, excluding Bank Holidays.

Please wait until you have received an email notification that your order has been processed before coming to collect. Orders placed over the weekend are processed the next working day.

Please allow a longer time for the order to be processed due to the business being closed over the weekend or bank holiday.



Collection & Drop Off* Orders are available to be delivered to a Suffolk Marine Safety collection point for customers to collect at their free will. Collection points are accessible 24/7.

Deliveries to the collections points at the following marinas are subject to scheduling and a delivery charge applies.

- Hamble Point Marina
- Lymington Marina (Berthon)
- Shamrock Quay
- Titchmarsh Marina

Restrictions on Shipping



We are unable to offer delivery on orders of Flares (Pyrotechnics) due to restrictions.

- Suffolk Marine Safety Shop – Great Blakenham, Suffolk
- Collection & Drop Off Point – Titchmarsh Marina, Essex

Orders placed for flares **are for collection only** from the following two collection points only. Any orders placed online will automatically switch to collection only. To continue an order for delivery to a home/business or another collection point, please remove the pyrotechnics from your shopping cart.

No other Collection & Drop Off locations can be used for flare (pyrotechnic) orders

Liferafts with flares included can be shipped as they are housed inside the liferaft.

Lif jackets can also be shipped as we have a special provision to send these goods via courier only.

Restrictions on Shipping Batteries via Royal Mail



We are unable to offer Standard Royal Mail delivery on orders with batteries added as an option. Orders with batteries added are for Courier Only Delivery.

T&Cs for Free Delivery

Free UK Standard Courier Deliveries are FREE to one mainland UK address

Free Delivery Offer excludes: Northern Ireland, Isle of Man, Isle of Wight, Guernsey, Jersey & Scottish Islands and Highlands. Delivery to these areas are quoted on request.

Any additional items ordered at the same time as placing an order for a liferaft a delivery charge will apply to deliver the additional items.

Once your order is complete, we will dispatch using a standard next working day courier service.

Standard FREE deliveries are between 8:00 and 18:00.

Our standard order turnaround time is within 1 -2 working days from orders placed online before 2pm weekdays and subject to stock availability.

Orders placed after 2pm on Friday and over the weekends and Bank Holidays are dispatched the next working day.

Any orders placed that stock is not available, Suffolk Marine Safety will contact to discuss availability.

Couriers do not deliver on Public Holidays.

If you have any special instructions regarding the delivery of your order it is important to highlight this when you order.

Deliveries to Northern Ireland, Isle of Man, Isle of Wight, Guernsey, Jersey & Scottish Islands and Highlands.

We also offer Delivery to a UK non-mainland address Northern Ireland, Isle of Man, Isle of Wight, Guernsey, Jersey & Scottish Islands and Highlands.

This service can be added to your order as you progress through checkout.

Delivery to UK non-mainland addresses may take slightly longer to arrive.

Please contact us prior to placing your order for a quote of delivery to avoid any unwanted delivery charges.

Currently we only deliver to UK & Selected areas via orders placed online.

Please contact us for a bespoke quotation for delivery outside of the UK.